

## PAYMENT POLICY

We have partnered with Razorpay/Cashfree as our secured Payment gateways.

Payments for online purchase of products can be made in the following modes:

- Credit Card, Debit Card, UPI, Wallets and Net Banking are instant payment options and recommended to ensure faster processing of your order.

### CONTACT INFORMATION OF PAYMENT SERVICE PROVIDER (RAZORPAY/CASHFREE)

<https://razorpay.com/terms/>, <https://www.cashfree.com/tnc>

To successfully place an order, it is required that the amount shall be recorded in nearest figure in Rupees.

We take services of leading payment gateways (third party services) to make the process of payment as secure, fast and reliable for you. However, we do not own/control these payment gateways and as such it is highly recommended that you read their terms of use and other policy documents carefully. Further, we do not store any payment credentials such as Card Numbers, CVV, Net banking log-in details, etc. and as such you might be required to enter the said credentials every time you place an order.

You shall be entitled to use valid credit/debit and/or any other payment cards, net banking facility, UPI, Wallets or cash to make payment of the Products purchased from the Site. You undertake and confirm that you shall furnish at your own risk correct, complete and accurate details of credit/debit and/or any other payment cards, net banking accounts, UPI, Wallets and shall be solely responsible for any cost, expense, loss and/or damage which may be suffered by you due to furnishing of wrong details/information relating to your credit/debit and/or any other payment cards, UPI, Wallets or net banking accounts. In the event of any data theft or loss and/or damage which may be suffered by you due to furnishing of wrong details/information Ok Life Care shall not be liable for the same.

You expressly agree and declare that Ok Life Care shall not be liable for the loss of any nature whatsoever including without limitation indirect, consequential, special and/or incidental damages to you arising, directly or indirectly, out of decline of authorization for any transaction, or resulting from transactions exceeding your present permissible payment limit under the credit/debit and/or any other payment cards and/or UPI, Wallets, net banking accounts.

Ok Life Care confirms that the details provided by you while making transactions at the Site shall be kept confidential and shall not be disclosed to any third party except to the extent required under the applicable law, regulations and/or processes of any government authority and/or in connection with any judicial process regarding any legal action, suit and/or proceeding arising out of and/or relating to the transactions.

In case of any issues relating to Payment made at the Site, you can immediately inform the Customer Grievance Redressal Forum or write an e mail at [care@oklifecare.com](mailto:care@oklifecare.com), mentioning the order reference number. We shall make our best efforts to ensure the resolution of the complaint at the earliest.

*Chirag Singh*



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COMPANY SECRETARY